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Session 5: Bridging the Digital Divide

Skills gap between younger and older generation – is there any?

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(Thursday, 8th September 2005, 10.30am – 12.15pm)

Skills Gap Between Young and Old Generation – Is There Any?

The Digital Divide

The Grey Digital Divide

- Access to technology
- Technophobia
- Why does it exist?
 - Computer literacy
 - Language Proficiency
 - Confidence
- What can be done?
 - Achieve buy-in of older generation
 - Skills training and technology access
 - Inculcating a life long learning culture through various agencies